91%

KIA CANADA'S CERTIFIED VENDOR **FOR**

REPUTATION MANAGEMENT

INCREASE RATING SCORES

AND ONLINE VISIBILITY

85%

of consumers trust of consumers read reviews as much as reviews before making a personal purchase decision recommendations

95%

of automotive shoppers utilize online resources as their primary information source





WHO WE ARE

SureCritic is a trusted leader in customer feedback and reputation management. We specialize in delivering advanced solutions that empower businesses to build trust, enhance customer satisfaction, and strengthen their online presence.

Our innovative tools are designed to simplify customer engagement, improve operational efficiency, and drive meaningful results, all while maintaining an unwavering commitment to exceptional service.

BENEFITS OF SURECRITIC

- Easy-to-Use, Innovative Platform
- Streamline Dealer Tasks to Save Time
- Boost Customer Engagement
- Improve Online Visibility
- Actionable Insights to Improve Dealer Performance
- Bi-Lingual Platform for Broader Reach

PARTNERS IN AUTOMOTIVE

- KIA Canada
- Mitsubishi Canada
- Subaru of America
- Genesis Motor America
- Hyundai Motor America
- AAA

INCLUDED

Reputation Management



- Automated Google Review Requests
- Centralized Reputation Dashboard
- Exclusive Net Promotor Score®
- Real-Time Monitoring & Alerts

Reputation Marketing



- One-Click Social Media Publishing
- Corporate Content Creation & Distribution
- Review Memes & Offers
- AI-Generated Social Media Content

Al-Integrated Platform



- Automated & Suggested Review responses
- Customize Tone & Style of Response
- Multilingual Support
- Social Media Integrations

ReScore®



- Easy-to-Use Concern Resolution Tool
- ReScore Low Score Reviews on Google
- Increase Google Rating Scores



ENROLL TODAY!

Per month. No set up fee

Features:

Automated Google Review Generation

DMS Integration

Multi-Lingual Platform -**English & French**

Centralized Reputation Dashboard

Review Performance Dashboard

Al Review Summaries

AI -Suggested Review Responses

Net Promoter Score® (NPS®)

Real-Time Review Notifications & **Alerts**

ReScore® Low Score Reviews

SureCritic Premium Business Listing & Reviews

Employee Profiles

Interactive Website Review Widgets

Single-Click Publishing on Social **Media Platforms**

> **Google Business Profile** Integration

> > **Facebook Integration**

Instagram Integration

5-Star Review Sharing to Google Profile, Facebook, & Instagram

Employee Recognition

Automated & Scheduled Social Media Posting

User-Friendly Offer Builder

Automated Social Media Content Distribution

Manufacturer Social Media Content Creation

Al-Generated Social Media Content





















Integrations

100+ automations including:











